

**MBA-178**

**MSH-16**

**M.B.A. DEGREE EXAMINATION –  
JUNE, 2018.**

**Second Semester**

**Hospital Administration**

**HUMAN RESOURCE MANAGEMENT**

**Time : 3 hours**

**Maximum marks : 75**

**PART A — (3 × 5 = 15 marks)**

**Answer any THREE questions.**

**All questions carry equal marks.**

1. Mention the objectives of HRM.
2. How to assess the training needs in an organization?
3. What do you mean by compensation?
4. Mention the purpose of performance appraisal in an organization.
5. Write a note on code of conduct.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

All questions carry equal marks.

6. Explain the various steps involved in selection process.
7. Discuss the difference between training and development.
8. What are the factors deciding compensation of employee? Explain in detail.
9. Discuss in detail 360 degree feedback system.
10. Explain the emerging trends in HRM.
11. Critically examine the uses of a good career development programme.
12. What is management development? Explain the diagnostic steps in developing such programme.

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